

Safeguarding Adults in Care Homes

Preparing for the new single assessment framework

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Thursday 9th November 2023

Virtual Conference



Chair and Speakers Include:

Tina Welford
*Owner and
Senior Consultant*
ECLM Ltd

Richard Robinson
Chief Executive Officer
Hourglass

Tracey McGee
*Health & Social Care Advisor/
Consultant*
Quality Care Consultant
Services Ltd

Carol Tomkins
*Inclusion
Quality
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“Safeguarding means protecting people’s health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect. It’s fundamental to high-quality health and social care.”

Care Quality Commission

“Some older people are being badly let down by a system that has failed to treat them with dignity and respect or protect them from abuse and neglect.”

Caroline Abrahams, Charity Director, Age UK

The new single assessment framework mean changes to how your setting will be inspected on your safeguarding provision. The new quality statements and changes to the way evidence is gathered mean that you need to ensure your knowledge and working practices are up to date. Join us for this one day conference to ensure that you are ready for forthcoming changes and are ready to evidence outstanding safeguarding.

This one-day virtual conference will bring you keynote sessions from legal experts who will talk you through your legal and statutory responsibilities, as well as forthcoming changes to the inspection framework. You will also hear from industry experts on a range of safeguarding topics, such as identifying and responding to concerns, supporting staff through the inspection process, improving staff training and the link between under-resourcing and staff burnout on care.

With plenty of time of dedicated time to network with colleagues and put your questions to our experts, you’ll leave the day with the knowledge you need to ensure your setting has outstanding safeguarding practices in place.

Who should attend?

Those who work in adult social care at Provider, Responsible Individual, Registered Manager, Deputy Manager and Team Leader level.

This conference will enable you to:

- Prepare for inspection of your safeguarding arrangements under the new single assessment framework
- Understand the new quality statements for safeguarding and how evidence will be collected
- Ensure you are up to date on the legal and regulatory framework surrounding safeguarding in care homes
- Be clear on what constitutes abuse and improper treatment and the common indicators of this abuse
- Explore the complex area of financial abuse and be better equipped to identify it
- Understand how to evidence an effective learning culture in line with the new quality statement
- Be able to conduct effective and compliant internal investigations surrounding safeguarding concerns
- Understand how resource pressures can give rise to safeguarding risks and how you can take steps to mitigate this
- Update your knowledge on DoLS and MCA and their links to safeguarding
- Prepare your staff for providing feedback under the new inspection framework
- Ensure your staff are ready for inspection day
- Improve your staff training to ensure maximum impact and ongoing improvement

9.30 Chair's welcome and introduction: Exploring the legal and regulatory framework

Tina Welford

Owner and Senior Consultant
ECLM Ltd

- Understanding your obligations and requirements
- Care Act and accompanying guidance
- Making safeguarding personal
- NICE guidance on safeguarding adults in care

10.30 EXTENDED SESSION: Is your service safe? Inspection of safeguarding under the new Single Assessment Framework

Amanda Narkiewicz

Partner
Mills Reeve

- Update: new framework, where are we now?
- How will the new quality statements and evidence categories impact inspection of safeguarding
- How will evidence be gathered?
- The importance of people's experiences

11.25 *Comfort Break and Virtual Networking*

11.40 Indicators of abuse and neglect in care homes

Richard Robinson

Chief Executive Officer
Hourglass

- What is abuse and improper treatment?
- Training staff to identify abuse and neglect
- Understanding financial abuse and how to train staff to raise concerns

12.20 Demonstrating an effective learning culture

Tim Dallinger

Social Care Consultants Ltd

- Immediate steps to take upon receiving reports or identifying concerns
- Conducting internal investigations
- Supporting staff during enquiries
- Creating a culture of openness and honesty

13.00 *Lunch break & virtual networking*

13.30 The link between safeguarding and resource pressures

Tracey McGee

Health & Social Care Advisor/Consultant
Quality Care Consultant Services Ltd

- The risks associated with under-staffing and staff burnout
- Putting in place appropriate monitoring
- Looking after staff wellbeing

14.05 Safeguarding and the need for consent

Ben Troke

Partner
Hill Dickinson

- DoLS and MCA Update – context and case law
- Legal framework, and prospects of reform
- Key issues, and getting it right, with the tools we have

14.45 *Comfort Break and Virtual Networking*

14.55 Supporting staff through the inspection process

Tim Dallinger

Social Care Consultants Ltd

- Preparing staff for giving feedback to inspectors under the new inspection framework
- Preparing staff for observation
- Conducting mock inspections with staff

15.25 Improving the impact of staff training around safeguarding

Carol Tomkins

Inclusion Quality Social Care Consultancy

- Staff training and induction requirements
- Providing on-going staff training
- Providing advanced training around safeguarding
- Impact of poor training

16.00 *Chair's Closing Remarks*

There will be time for Questions & Answers after each speaker session

Safeguarding Adults in Care Homes Conference 2023

Thursday 9th November 2023, Virtual Conference

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Virtual Format

This virtual conference will include access to a user friendly virtual format which will provide you with the full conference experience from your workplace or home.

Date

Thursday 9th November 2023

Conference Fee

- £295 + VAT (£354.00) for NHS, Schools, Care and Public Sector
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