



CONCERNED about an older person?

1 in 5 people don't know what to do
if they suspect an older person is
being abused.

**SCAN TO
DONATE £10**

Texts will cost the donation amount plus
one standard network rate message.



**SAFER
AGEING**

If you're concerned about the abuse of an older person, Hourglass is here to help.

24/7 Helpline: 0808 808 8141 Free Text: 07860 052906

Our 24/7 Helpline is entirely confidential and free to call from a landline or mobile. The number will not appear on your phone bill. Our lines are open 24/7 – including weekends and bank holidays. Texts from outside the UK will be charged at their standard international rate which will differ depending on location and service charges of your phone provider. The number will appear on your bill and in your phone records but will not be identified as Hourglass. Our Chatbot is available 24/7. All other services are open Monday to Friday, 9am to 5pm.

E: helpline@wearehourglass.org

W: www.wearehourglass.org

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